



**Affordable Public
Transportation throughout
DeKalb County for
EVERYONE.**



Hours of Operation
Monday - Friday
Transportation: 6:00am - 6:00pm
Scheduling: 8:00am-4:00pm

**DART is closed on designated Federal
Holidays.**

Phone Number: 260-925-3311

RESERVATIONS

Trip reservations are preferred 24 hours in advance, but same-day rides may be available. Scheduling is first come, first served, so call early. Rides are available for work, school, medical, shopping, events, and more. When booking, provide your name, contact info, number of riders, trip details, addresses, assistance needs, and payment method.

FARES

Travel Within DeKalb County

\$5.00 per passenger, per stop within the same city/town

\$6.00 per passenger, per stop out of any city/town

Travel Outside DeKalb County

\$35.00 one-way trip

\$50.00 round trip - Surrounding Counties Only.

Concession Fares are available when the van is filled.

Ask about discounted rates for the group bookings.

***Please have exact change; no change will be made, and
no credit will be given for over-payment.**

PICK UP TIMES

We make every effort to arrive promptly.

Drivers are required to wait only 5 minutes for a passenger before they proceed to the next pick up. However, drivers may arrive up to 15 minutes before or after the scheduled pick up time.

Please be ready 15 minutes before your scheduled pick up time; if our vehicle has still not arrived 15 minutes after the scheduled pick up time, call 260-925-3311.

CANCELLATIONS

Cancellations must be made at least one hour in advance. Late cancellations or no-shows incur a \$5 fee. If 30% or more of your rides in a 30-day period are late or missed, service will be suspended for 10 days. You may appeal by calling 260-925-3311 to speak with the Transportation Director.

No 'over 60' passenger on a IIIB federally funded trip is ever denied service because of an inability to donate. Envelopes are provided to passengers who make a donation on IIIB funded trips.

GENERAL INFORMATION

DART PASSENGER CONDUCT

DART aims to provide safe, efficient, and respectful shared-ride service. Passengers must follow conduct policies, including wearing shoes and shirts, practicing good hygiene, and being courteous to others. Threatening behavior may involve law enforcement. Service suspensions can be appealed in writing to the Transportation Director.

SAVE MONEY!

By purchasing pre-paid DART punch cards for public transit at the DeKalb County Council on Aging. No refunds are available after purchase.
In County: \$55 - 12 Trips
Out of City within Dekalb County : \$66 - 12 Trips

SEATBELTS

All passengers are required to wear seatbelts.

WEATHER INFORMATION:

For weather information regarding delays or closures tune in to WAWK (95.5 FM) or WFGA (106.7 FM) and TV Channels 15 & 21. DART reserves the right not to run on roads believed to be unsafe or even to suspend operations in dangerously inclement weather.

INFANTS AND CHILDREN

A parent, guardian or adult designated by parent/guardian must accompany infants and children under the age of five and, or less than 40 pounds and secure them in their own car seats. If a booster seat or child safety seat is required, it must be provided by the parent and it has to be taken with the child; it cannot be left in the vehicle.

PORTABLE OXYGEN SUPPLY

We do transport passengers with a respirator or portable oxygen tank.

PERSONAL CARE ATTENDANTS

An escort or personal care attendant who is traveling with a passenger who **needs** assistance may accompany you at no charge. Friends and relatives just riding along with a passenger are considered traveling companions and will be charged a fee.

SERVICE ANIMALS

DART Public Transportation welcomes service animals. Service animals must be under the constant control of their handler.

Any needed service accommodation or modification should be requested when scheduling.

For more information regarding the reasonable accommodation or modification policy or to file a complaint please contact DART at 260-925-3311. Attempts will be made to honor all such reasonable requests.

ADA INFORMATION AND COMPLAINTS

DART operates in compliance with Title III of the ADA Act. DART does not discriminate on the basis of disability. If you feel you have been discriminated against on the basis of disability you may file an ADA discrimination complaint. For information and/or to file a complaint contact DART at 260-925-3311 or visit our office.

You are encouraged to address any complaint or concern to the Transportation Director. Note: Information regarding filing a complaint about rights under Title VI of the Civil Rights Act of 1964 are posted in each vehicle.

The section 5310/5311 grantee, DeKalb Area Rural Transit System operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with DeKalb Area Rural Transit, Transportation Director at 260-925-3311.

DART is a service provided by the DeKalb Co. Council on Aging with funding provided in part by government entities, Title IIIB, INDOT 5311 operating capital, 5339 vehicles and equipment, and 5310 vehicles, foundations and grants, public transit fares, donations, fundraising efforts, and charitable contributions, etc.

Please Note

DART is a door-to-door, demand/response, shared-ride transportation service; however, it is not a taxi.

The driver may assist you to and from the curb when boarding or leaving the vehicle but it is not permitted to enter a residence or building. You may not be able to go directly to your destination if it is necessary for the vehicle to pick up other passengers along the way. Additionally, you may have to wait on other passengers' appointments.

DART is not responsible for lost, stolen or damaged articles.



Contact Us

Address:

**DeKalb County Council on Aging
1800 East 7th. Street Auburn, IN 46706**

Phone: 260-925-3311

E-Mail: dekalbcoa@dcco.net

Website: www.dcco.net

DART IS A MEDICAID TRANSPORTATION PROVIDER.

We are an EOE (Equal Opportunity Employer)
Relay Indiana for Hearing Impaired
1-800-743-3333